

A Guide to Broadband Funding Opportunities

How to Navigate the Funding Process

U.S. Senator Kirsten E. Gillibrand

New York



2013

**Note: This document will be continuously updated as information becomes available.*

Table of Contents

United States Department of Agriculture (USDA) 4

 1) Rural Broadband Access Loans and Loan Guarantees Program 4

 2) Community Connect Grant Program..... 5

 3) Telecommunications Infrastructure Loan Program..... 6

 4) Distance Learning and Telemedicine Loans and Grants Program..... 6

Federal Communications Commission 8

 1) Universal Service High Cost Program..... 8

 2) Universal Service Schools and Libraries Program..... 8

 3) Universal Service Rural Health Care Pilot Program 9

Appalachian Regional Commission 11

 1) Telecommunications Initiative 11

United States Department of Commerce: 12

Economic Development Administration..... 12

 1) Economic Development Facilities and Public Works 12

New York State Education Department:..... 13

New York State Library 13

 1) Library Services and Technology Act Grants to States, Native American Tribes, and Organizations That Primarily Serve and Represent Native Hawaiians 13

Letters of Support from Senator Gillibrand..... 15

Grant Guide Order Form..... 17

Casework Form..... 18

Introduction

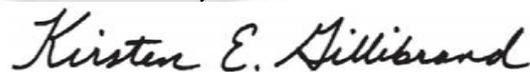
Dear Fellow New Yorker,

I want to take this opportunity to provide you with some important information on funding opportunities to support broadband deployment and adoption in our communities throughout New York State. It is critical that our businesses, schools, communities and households have access to affordable high-speed Internet in order to remain competitive in the global economy. In an effort to ensure high-speed broadband is readily available, regardless of location, the federal and state governments have multiple programs that fund broadband deployment and adoption.

Finding the resources that meet your needs in the complex web of agencies can be an impossible task. For this reason, I have created this guidebook to serve as a starting point in providing information about what resources are available to individuals, businesses, community organizations and local governments. The information in this guidebook details energy program grants, loans, and tax credits. Its contents are by no means comprehensive, and as new programs and opportunities emerge, its contents will be updated to provide New Yorkers with the most up-to-date information possible.

My Senate website (www.Gillibrand.senate.gov) is continually updated with critical information about various funding opportunities that are available to you, how to access them, and where to apply. You can also request hard copies of this guidebook, and other thematic funding guidebooks, by filling out the guidebook order form at the end of this guidebook and mailing it back to my New York City office or by emailing an electronic copy to grants@gillibrand.senate.gov. Furthermore, if you need assistance from a federal agency or with an immigration case, please refer to the casework form at the end of the GOAL or visit <http://gillibrand.senate.gov/services/casework/form/>. As you move forward with any grant opportunities, please contact Andrew Usyk, my Grants Director, for letters of support, when applicable. You can reach him in my Washington, D.C. Office at Grants@Gillibrand.Senate.gov, or (202)-224-4451.

Sincerely,



Kirsten E. Gillibrand
United States Senator

Federal Section I

United States Department of Agriculture (USDA) Rural Development

USDA Rural Development is committed to helping improve the economy and quality of life in America. Through their programs, Rural Development touches upon each aspect of rural America in a precise and organized manner.

The financial programs support such essential public facilities and services as water and sewer systems, housing, health clinics, emergency service facilities and electric and telephone. Rural Development has continuously promoted economic development by supporting loans to businesses through banks, credit unions and community-managed lending pools. They offer technical assistance and information to help agricultural producers and cooperatives get started and improve the effectiveness of their operations. Additionally, they have provided technical assistance to help communities undertake empowerment programs.

USDA Rural Development has a multi-billion dollar portfolio of loans and will administer billions in loans, loan guarantees, and grants through their programs in the current fiscal year. To achieve their mission, Rural Development assists rural individuals, communities and businesses obtain the financial and technical assistance needed to address their diverse and unique needs through their specific programs.

1) Rural Broadband Access Loans and Loan Guarantees Program

- Provides loans and loan guarantees to eligible applicants, including telephone companies, telephone cooperatives, municipalities, nonprofit organizations, and tribes, to deploy infrastructures that provide broadband service in rural communities that meet the program's eligibility requirements.

Additional Information:

- Broadband Service means any technology having the capacity to transmit at a minimum transmission speed of 200 kbps both from and to a residential subscriber. The rate of data transmission is subject to annual review and will be published in the Notice of Funds Availability at the beginning of each fiscal year.
- Loans maturities are equal to the composite economic life of the facilities financed. The interest rate for the Cost-of-Money program is equal to the cost of borrowing to the Department of Treasury for a comparable maturity.
- The 4-Percent program interest rate is 4 percent and the maximum loan amount for the 4-Percent program is \$7.5 million. The interest rate for the Guarantee program is set by the lender.

Eligibility:

- Eligible rural communities are any area of the United States (which includes its territories and insular possessions) that is not contained in an incorporated city or town with a population in excess of 20,000 inhabitants, based on the most recent available information of the Bureau of the Census.
- The following are eligible: cooperative, nonprofit, limited dividend or mutual associations, limited liability companies, commercial organizations, Indian tribes, tribal organizations, state government, local government, including those located in the U.S. territories and countries included in the Compact of Free Association Act of 1985, providing or proposing to provide broadband services in eligible rural communities.

Contact Information:

- Ken Kucho
Telephone: (202) 720-9554
Fax: (202) 720-0810
Kenneth.kuchno@wfc.usda.gov
Website: <http://www.usda.gov/rus/telecom/broadband.htm> or
<http://www.federalgrantswire.com/rural-broadband-access-loans-and-loan-guarantees.html>

2) Community Connect Grant Program

- Provides community access to broadband services in unserved areas through a one-time grant to such organizations as tribes, cooperatives, private companies, and universities, and uses the infrastructure built by the grant to create opportunities for continued improvement.

Additional Information:

- The funding will support construction, acquisition, or lease of facilities, including spectrum, to deploy broadband transmission services to all critical community facilities and to offer such service to all residential and business customers located within the proposed service area.
- The funding can be put towards the improvement, expansion, construction, acquisition, or leasing of a community center that furnishes free access to broadband Internet service, provided that the community center is open and accessible to area residents before, during, and after normal working hours and on Saturday or Sunday.
- All equipment purchased with grant and/or matching funds must be new or nondepreciated.

Eligibility:

- Applicants must be organized as an incorporated organization, an Indian tribe or tribal organization, a state or local unit of government, or other legal entity, including cooperatives or private corporations or limited liability companies organized on a for profit or not-for profit basis.
- The project must deploy Basic Broadband Transmission Service, free of all charges for at least 2 years, to all Critical Community Facilities located within the proposed Service Area. Additionally, it should offer Basic Broadband Transmission Service to residential and business customers within the proposed Service Area.

Contact Information:

- Kenneth Kuchno
Telephone: (202) 690-4673
Email: community.connect@wdc.usda.gov.
Website: <http://www.usda.gov/rus/telecom/commconnect.htm>

3) Telecommunications Infrastructure Loan Program

- The Telecommunications Infrastructure Loan Program makes Long-term direct and guaranteed loans to qualified organizations for the purpose of financing the improvement, expansion, construction, acquisition, and operation of telephone lines, facilities, or systems to furnish and improve Telecommunications service in rural areas.

Additional Information:

- Long-term direct and guaranteed loans to qualified organizations for the purpose of financing the improvement, expansion, construction, acquisition, and operation of telephone lines, facilities, or systems to furnish and improve.
- Telecommunications service in rural areas. "Rural area" is defined as any area of the United States, its territories and insular possessions (including any areas within the Federated States of Micronesia, the Republic of Palau) not included within the boundaries of any incorporated or unincorporated city, village, or borough having a population exceeding 5,000 inhabitants.
- Applications are accepted year round and are not competitive. The types of loans offered include; cost-of-money loans, guaranteed loan (including federal financing bank loans) and hardship loans

Eligibility:

- Eligible applicants consist of telephone companies or cooperatives, nonprofit associations, limited dividend associations, mutual associations or public bodies including those located in the U.S. Territories and countries included in the Compact of Free Association Act of 1985, providing or proposing to provide telecommunications service to meet the needs of rural areas.
- A beneficiary must be a resident of rural areas and others who may also receive telephone service as a result of service provided to a rural area.

Contact Information:

- Telephone: (202) 720-1025
http://www.rurdev.usda.gov/utp_infrastructure.html

4) Distance Learning and Telemedicine Loans and Grants Program

- Provides loans and grants to rural community facilities (e.g., schools, libraries, hospitals, and tribal organizations) for advanced telecommunications systems that can provide health care and educational benefits to rural areas.

Additional Information:

- The DLT Program provides three kinds of financial assistance; a full grant, grant-loan combination, and a full loan.

Eligibility:

- To be eligible for a grant, your organization must:
 - Currently deliver or propose to deliver distance learning or telemedicine services for the term of the grant. To receive a grant, the purposes must meet the grant definition of distance learning and telemedicine. The DLT program is focused on sustainability. Planning studies, research projects, and short-term demonstration projects of less than two years will not be considered.
 - Be legally organized as an incorporated organization or partnership; an Indian tribe or tribal organization; a state or local unit of government; a consortium; or other legal entity, including a private corporation organized on a for profit or not-for profit basis with the legal capacity to contract with the United States Government.
 - Operate a rural community facility or deliver distance learning or telemedicine services to entities that operate a rural community facility or to residents of rural areas at rates calculated to ensure that the benefit of the financial assistance passes through to such entities or to residents of rural areas.

Contact Information:

- Point of Contact: Sam Morgan
Telephone: (202) 205-3733
Email: sam.morganl@wdc.usda.gov
Second Point of Contact: Gary Allan
Telephone: (202) 720-0413
Email: gary.allan@wdc.usda.gov
Website: http://www.rurdev.usda.gov/UTP_DLT.html

Federal Section II:

Federal Communications Commission

The Federal Communications Commission (FCC) is an independent United States government agency. The FCC was established by the Communications Act of 1934 and is charged with regulating interstate and international communications by radio, television, wire, satellite and cable. The FCC's jurisdiction covers the 50 states, the District of Columbia, and U.S. possessions.

The Commission staff is organized by function. There are seven operating Bureaus and ten Staff Offices. The Bureaus' responsibilities include: processing applications for licenses and other filings; analyzing complaints; conducting investigations; developing and implementing regulatory programs; and taking part in hearings. Our Offices provide support services. Even though the Bureaus and Offices have their individual functions, they regularly join forces and share expertise in addressing Commission issues. Through these offices, funding is specifically designed to meet the needs of each applicant.

1) Universal Service High Cost Program

- Provides funding to eligible telecommunications carriers to help pay for telecommunications services in high-cost, rural, and insular areas so that prices charged to customers are reasonably comparable across all regions of the nation.

Additional Information:

- The goal of Universal Service is to promote the availability of quality services at just, reasonable and affordable rates for all consumers. The program will advance the availability of such services to all consumers, including those in low income, rural, insular, and high cost areas at rates that are reasonably comparable to those charged in urban areas
- Moreover, the program plans to increase nationwide access to telecommunications and advanced services in schools, libraries and rural health care facilities.

Eligibility:

- Wireline and wireless telephone companies seeking to participate in any of the High Cost Program support components must be designated as eligible telecommunications carriers (ETCs) and meet ongoing requirements for each component.

Contact:

- Website: http://www.fcc.gov/wcb/tapd/universal_service/highcost.html,
http://www.fcc.gov/wcb/tapd/universal_service/ or <http://www.universalservice.org/hc/>

2) Universal Service Schools and Libraries Program

- Provides discounts for affordable telecommunications and Internet access services to ensure that schools and libraries have access to affordable telecommunications and information services.

Additional Information:

- This program is also known as “E-Rate” and is administered by the Universal Service Administrative Company (USAC) under the direction of the Federal Communications Commission (FCC). It is one of four support programs funded through a Universal Service fee charged to companies that provide interstate and/or international telecommunications services.

Eligibility:

- To be eligible:
 - Schools must provide elementary or secondary education as determined under state law.
 - Schools may be public or private institutional day or residential schools, or public charter schools.
 - Schools must operate as non-profit businesses.
 - Schools cannot have an endowment exceeding \$50 million.
 - Libraries must be eligible for assistance from a state library administrative agency under that Act.
 - Libraries must have budgets completely separate from any schools (including, but not limited to, elementary and secondary schools, colleges and universities).
 - Libraries cannot operate as for-profit businesses.

Contact:

- Telephone: 1-800-229-5476
<http://sl.universalservice.org/menu.asp>

3) Universal Service Rural Health Care Pilot Program

- Provides funds to cover 85 percent of the cost of constructing 66 statewide or regional broadband telehealth networks in 42 states and 3 U.S. territories and of connecting those projects to dedicated nationwide

Additional Information:

- The Rural Health Care Program of the Universal Service Fund makes discounts available to eligible rural health care providers for telecommunication services and monthly Internet service charges. The program is intended to ensure that rural health care providers pay no more for telecommunications in the provision of health care services than their urban counterparts.
- The Rural Health Care Program reimburses telecommunications and Internet service providers for services provided to rural health care providers. While health care providers apply for these discounts, USAC works in conjunction with service providers to make sure these discounts are passed on to program participants.

Eligibility:

- Eligible organizations include:

- Post-secondary educational institutions offering health care instruction, teaching hospitals, or medical schools
- Community health centers or health centers providing health care to migrants
- Local health departments or agencies including dedicated emergency departments of rural for-profit hospitals
- Community mental health centers
- Not-for-profit hospitals
- Rural health clinics including mobile clinics
- Consortia of HCPs consisting of one or more of the above entities
- Part-time eligible entities located in otherwise ineligible facilities

Contact:

- Telephone: 1-800-229-5476
<http://transition.fcc.gov/wcb/tapd/ruralhealth/> or <http://www.usac.org/rhc/>

Be sure to also visit the following Federal Communications Commission website: http://wireless.fcc.gov/outreach/index.htm?job=broadband_home. This serves as an excellent clearinghouse of the most up-to-date broadband funding opportunities.

Federal Section IV

Appalachian Regional Commission

The Appalachian Regional Commission (ARC) is a regional economic development agency that represents a partnership of federal, state, and local government. Established by an act of Congress in 1965, ARC is composed of the governors of the 13 Appalachian states and a federal co-chair, who is appointed by the president. Local participation is provided through multi-county local development districts.

Each year ARC provides funding for several hundred projects in the Appalachian Region, in areas such as business development, education and job training, telecommunications, infrastructure, community development, housing, and transportation. These projects create thousands of new jobs; improve local water and sewer systems; increase school readiness; expand access to health care; assist local communities with strategic planning; and provide technical and managerial assistance to emerging businesses.

1) Telecommunications Initiative

- This initiative funds for projects that enable communities to capitalize on broadband access, such as distance learning, telehealth/telemedicine, e-government, and e-business applications and workforce development.

Additional Information:

- The focus of Information Age Appalachia is not only on access to infrastructure, but also, and more importantly, on applications that use that access. Instead of simply promoting technology by itself, the program seeks to stimulate economic growth and improve the standard of living in the Region through technology-related avenues.
- The four keys aspects of the program are access and infrastructure, education and training, e-commerce, and technology-sector job creation.

Eligibility:

- Only New York counties included in the Appalachian Regional Commission are eligible for funding. These counties include Allegany, Broome, Cattaraugus, Chautauqua, Chemung, Chenango, Cortland, Delaware, Otsego, Schoharie, Schuyler, Steuben, Tioga, and Tompkins. Interested organizations must contact the New York State Department of State to discuss individual project eligibility requirements.

Contact Information:

- Appalachian Regional Commission
1666 Connecticut Avenue, NW
Suite 700
Washington, DC 20009-1068
Telephone: (202) 884-7700
Email: info@arc.gov.

Federal Section V

United States Department of Commerce:

Economic Development Administration

The Economic Development Administration (EDA) was established under the Public Works and Economic Development Act of 1965 (42 U.S.C. § 3121), as amended, to generate jobs, help retain existing jobs, and stimulate industrial and commercial growth in economically distressed areas of the United States. EDA assistance is available to rural and urban areas of the Nation experiencing high unemployment, low income, or other severe economic distress.

In fulfilling its mission, EDA is guided by the basic principle that distressed communities must be empowered to develop and implement their own economic development and revitalization strategies. EDA helps distressed communities address problems associated with long-term economic distress, as well as sudden and severe economic dislocations including recovering from the economic impacts of natural disasters, the closure of military installations and other Federal facilities, changing trade patterns, and the depletion of natural resources.

1) Economic Development Facilities and Public Works

- Provides funding for construction of infrastructure in areas that are not attractive to private investment. Most funding is for water and sewer infrastructure but some has been designated for communications projects.

Additional Information:

- Public Works and Economic Development investments help support the construction or rehabilitation of essential public infrastructure and facilities necessary to generate or retain private sector jobs and investments, attract private sector capital, and promote regional competitiveness, including investments that expand and upgrade infrastructure to attract new industry, support technology-led development, redevelop Brownfield sites and provide eco-industrial development.

Eligibility:

- An Eligible Applicant that is a non-profit organization must include in its application for Investment Assistance a resolution passed by (or a letter signed by) an authorized representative of a general purpose political subdivision of a State, acknowledging that it is acting in cooperation with officials of such political subdivision.

Contact:

- Point of Contact: Willie C. Taylor, Regional Director
Telephone: (215)597-4603
Fax: (215)597-1063 fax
Email: Wtaylor@eda.doc.gov

State Section I

New York State Education Department:

New York State Library

The New York State Library is part of the Office of Cultural Education, within the New York State Education Department. The library serves three major constituencies.

The Research Library, which was established in 1818, collects, preserves, and makes available material that support State government work. The Library's collection, now numbering over 20 million items, may also be used by other researchers on-site, online and via interlibrary loan.

The Talking Book and Braille Library (TBBL) lends Braille and recorded books and magazines, and related equipment to residents of the 55 upstate counties of New York State who are unable to read printed materials because of a visual or physical disability

The Division of Library Development works in partnership with 73 library systems to bring library services to the millions of people who use New York's academic, public, school and special libraries. Library Development also administers State and Federal grant programs that provide aid for library services.

1) Library Services and Technology Act Grants to States, Native American Tribes, and Organizations That Primarily Serve and Represent Native Hawaiians

- This state-based program provides funds for a wide range of library services including installation of fiber and wireless networks that provide access to library resources and services.

Additional Information:

- The Library Services and Technology Act (LSTA), the major federal grant program for libraries, was passed September 25, 2003. Administered by the Institute of Museum and Library Services, it:
 - Have purposes which focus on information access through technology and information empowerment through special services.
 - Emphasizes public libraries, but encourages interlibrary cooperation and partnerships among all types of libraries.
 - Increases emphasis on accountability and evaluation.

Eligibility:

- Public, elementary, secondary and charter school libraries are encouraged to apply. Moreover academic libraries, library consortiums, special library located at support government agencies are eligible for funding.

Contact Information:

- New York State Library
Cultural Education Center
310 Madison Avenue
Empire State Plaza
Albany, NY 12230
E-mail: nyslweb@mail.nysed.gov
Website: <http://www.nysl.nysed.gov/libdev/lsta/>



Letters of Support from Senator Gillibrand

While Senator Gillibrand does NOT decide which organizations are awarded grants or other federal funding, there are instances in which it is appropriate for the Senator to write a letter of support for an application. If you wish to request a letter of support for your application, you must supply Senator Gillibrand with the following:

1. A description of your organization,
2. Summary of the application,
3. a description of what the money will be used for, and
4. a draft letter of support

Please forward this information by email to grants@gillibrand.senate.gov or by mail to the nearest regional office:

Capitol District

Senator Kirsten E. Gillibrand
Leo W. O'Brien Federal Office Building
1 Clinton Square
Room 821
Albany, NY 12207
Tel: (518) 431-0120
Fax: (518) 431-0128

Buffalo/Western New York

Senator Kirsten E. Gillibrand
Larkin at Exchange
726 Exchange Street, Suite 511
Buffalo, NY 14210
Tel: (716) 854-9725
Fax: (716) 854-9731

Hudson Valley Office

PO Box 893
Mahopac, NY 10541
Tel. (845) 875-4585
Fax (845) 875-9099

Long Island

Senator Kirsten E. Gillibrand
155 Pinelawn Road
Suite 250 North
Melville, NY 11747
Tel: (631) 249-2825
Fax: (631) 249-2847

New York City

Senator Kirsten E. Gillibrand
780 Third Avenue
Suite 2601
New York, New York 10017
Tel. (212) 688-6262
Fax (212) 688-7444

North Country

Senator Kirsten E. Gillibrand
PO Box 273
Lowville, NY 13367
Tel. (315) 376-6118
Fax (315) 376-6118

Rochester Region

Senator Kirsten E. Gillibrand
Kenneth B. Keating Federal Office Building
100 State Street
Room 4195
Rochester, NY 14614
Tel. (585) 263-6250
Fax (585) 263-6247

Westchester County (For address, please call)

Senator Kirsten E. Gillibrand
Tel. (914) 725-9294
Fax (914) 472-5073

Syracuse/Central New York

Senator Kirsten E. Gillibrand
James M. Hanley Federal Building
100 South Clinton Street
Room 1470
PO Box 7378
Syracuse, NY 13261
Tel. (315) 448-0470
Fax (315) 448-0476

Washington D.C.

Senator Kirsten E. Gillibrand
United States Senate
478 Russell Senate Office Building
Washington, DC 20510
Tel. (202) 224-4451
Fax (202) 228-0282



Grant Guide Order Form

If you would like to order additional grant guides from our office, please indicate what guides you would like to have and complete the below address information. If you have any questions, please contact us at 212.688.6262.

Guide

- | | |
|---|--|
| <input type="checkbox"/> Affordable Housing
<input type="checkbox"/> Ag/ Rural Development
<input type="checkbox"/> At Risk Youth / Anti Gang
<input type="checkbox"/> Broadband
<input type="checkbox"/> Brownfields/Superfund Site Cleanup
<input type="checkbox"/> City Infrastructure
<input type="checkbox"/> Faith-Based / Community Initiatives
<input type="checkbox"/> Fire and Emergency Services
<input type="checkbox"/> General Grants
<input type="checkbox"/> Green Energy and Clean Technology
<input type="checkbox"/> Green Schools
<input type="checkbox"/> Higher Education
<input type="checkbox"/> Historic Preservation/Arts/Culture/Tourism | <input type="checkbox"/> Home Heating and Weatherization
<input type="checkbox"/> Homeland Security
<input type="checkbox"/> Innovation and Cluster Based Economic Development
<input type="checkbox"/> K-12 Education and Libraries
<input type="checkbox"/> Lead Paint Remediation
<input type="checkbox"/> Minority and Women Owned Business
<input type="checkbox"/> Obesity Prevention / Nutritious Foods
<input type="checkbox"/> Senior Services
<input type="checkbox"/> Small Business
<input type="checkbox"/> Social Services /Community Groups
<input type="checkbox"/> Veterans Services
<input type="checkbox"/> Water and Wastewater Funding |
|---|--|

Mail to: **Senator Kirsten Gillibrand, 780 Third Ave, 26th Floor, New York New York 10017**

Name: _____

Title: _____

Organization: _____

Address: _____

City, State, ZIP: _____

Casework Form

If you have encountered a problem involving a federal government agency or federally subsidized benefit that you have not been able to successfully resolve, Senator Kirsten Gillibrand's staff of constituent liaisons may be able to assist you in the following areas:

Employment Issues: including assistance with disability benefits, employer-provided health care plans and COBRA, Family Medical Leave Act (FMLA) benefits, pensions, unemployment benefits, Federal and State Workers Compensation claims, and retirement-related issues.

Consumer Affairs: including assistance obtaining a home loan modification under the Making Home Affordable Program, insurance claims, dissatisfaction with consumer products or services, environmental regulations, and concerns regarding air quality, water or land contamination.

Immigration Issues: including issues with visitor visas, family and employment based visas, lawful permanent resident status, naturalization, international adoptions, detention, passports, customs and border issues, and assistance to American Citizens in crisis abroad.

Veteran Issues: including issues with VA pension and disability benefits, education benefits, veteran burial or funeral issues, and issues regarding the VA medical centers.

IRS Issues: including connecting constituents with the Taxpayer Advocate Service to address federal tax issues including lost or delayed tax refunds, penalty abatements, payment installation plans, tax credits, referrals to IRS Low Income Tax Clinics and paper tax forms.

Military Issues: including issues pertaining to the Department of Defense, Army, Navy, Marine Corps, Air Force, Coast Guard, Reserves and New York State National Guard, as well as obtaining military records, medals and academy nominations.

Health Care Issues: including issues with Medicare and Medicaid, health insurance, insurance providers, nursing homes, hospitals, prescription drugs, and 9/11 health matters.

Social Security: including issues with Supplemental Security Income, Social Security Disability, survivors' benefits, and retirement benefits.

Social Services: including issues with food stamps, HEAP (low-income heating program), FEMA and disaster relief, and issues related to federally subsidized housing.

Please visit the "Services" section of www.gillibrand.senate.gov or call (212) 688-6262 for further information. Please note that if you are seeking assistance with a case that involves a lawsuit or litigation, Senate Rules prohibit the Office of Senator Gillibrand from giving legal advice or intervening in the proceeding